

**To:** 'Tharesearch@aol.com'[Tharesearch@aol.com]  
**Cc:** 'broderick@bortz.com'[broderick@bortz.com]  
**From:** Jim Trautman[trautman@bortz.com]  
**Sent:** Mon 3/16/2015 9:16:43 AM (UTC-06:00)  
**Subject:** RE: Cable Operator Status

Sandi:

This sounds excellent. I will follow up with you once we've received and gone through everything. We certainly understand the difficulty associated with executing this project, and are very grateful that you go the extra mile to get the response rate that we need.

Thanks for everything you do on this, and we'll be in touch soon.

Jim

---

**From:** Tharesearch@aol.com [mailto:Tharesearch@aol.com]  
**Sent:** Monday, March 16, 2015 8:11 AM  
**To:** trautman@bortz.com  
**Cc:** broderick@bortz.com  
**Subject:** Cable Operator Status

Hi Jim,

You should have received 2 shipments since the last count you gave us which was

One had 14 Completes with 6 being WGN

And the other you will receive today has 9 completes with 3 being WGN.

This should now bring us up to 146 with 30 being WGN.

On Wednesday we'll be sending the last batch for this round which will at least bring us to the 160 goal and hopefully a few more. We already have several more WGN only to send you as well.

The biggest challenges of this project continues to be two things.

- 1) With the consolidation of systems it makes it makes it challenging to find the right person and then hope they will cooperate.
- 2) Telco's - where so many of the telephone numbers are either un-usable or in the case of AT&T - they have a policy to not to do surveys - so we always have to try and find people who may work with us anyway.

With many calls to these people, and some pleading, we manage to get the completes we need.

Let me know if you have any questions/comments.

Sandi